



Freezer Trailer Rental Terms

BOOKING

- Rental periods:
 - 1 Day (24 hrs): \$225
 - Additional days: \$175 / day
- Delivery/Pickup within the City of Grande Prairie: \$100 flat
- Delivery outside Grande Prairie: \$100/hr
- Please call (780) 538-9710 or email us at office@waterexpress.ca
- A 25% deposit is required from the renter to Water Express to secure trailer rental booking
- Valid photo ID and credit card required for all trailer rentals

TOW VEHICLE

- Tow vehicles must have a factory-approved tow package, appropriate tow rating, and electric brake control.
- 2" ball receiver required.
- Renter must provide Water Express with a valid driver's license, insurance, and liability coverage.

DEPARTURE AND RETURN

- Equipment rentals are timed and charged based on check-out and return timestamps. Late returns incur additional charges at the current rate.
- Example: A weekly rental picked up at 2pm Friday must be returned before 2pm the following Friday to avoid extra fees.
- Prior to departure, Water Express will conduct a full walkthrough, inspection, and orientation with the renter.

- Upon return, Water Express will perform a detailed inspection with the renter.
- Unclean or dirty trailers returned will incur a \$100 cleaning/maintenance fee.

CANCELLATION POLICY

- Cancellations made less than 72 hours before the rental start will result in forfeiture of the 25% deposit.

TERMS & CONDITIONS

- The renter is responsible for maintaining the equipment in good condition throughout the rental period. Normal wear and tear is expected.
- Equipment must not be relocated from the designated usage location without prior written approval from Water Express.
- Delivery and return of equipment are at the renter's expense and handled by Water Express.
- If equipment is not returned on time, rental charges will continue at standard rates until returned. No refunds for early returns or unused equipment.
- Water Express provides no warranty and is not liable for downtime, product loss, property damage, or injury due to renter negligence.
- Water Express is not liable for issues arising from power sources, whether supplied by the renter or by Water Express.
- All equipment is tested before deployment. If equipment fails, Water Express will attempt to repair or replace it with similar equipment as soon as reasonably possible.
- Renters are advised to consult a certified electrician and a Water Express technician before and during deployment to ensure safe power usage.
- Service calls due to renter-supplied power issues, misuse, or damage will be charged at \$100/hr plus repair costs.
- Renters must compensate Water Express for lost, stolen, or damaged equipment requiring repair or replacement.
- Credit cards on file will be automatically charged for unpaid invoices, damages, and repairs.